

Lean construcción

• Modulo 4:

Nivel de implantación

Parte 4: e:learning

11/07/2017



Objetivo del modulo de formación

 Provide to the professionals of construction a guide and methodology that allows them to transfer and implement lean construction in the context of their company.





INDICE

1. Interest – Perimeter

- 2. Identify the key and necessary actors
- 3. Adapt company policy and strategy
- 4. Define the project
- 5. Develop team's skills
- 6. Learning by doing
- 7. Implementation by stage
- 8. Standardize for deployment.



¿Why "re-invent himselft "?"

The markets segnals ...

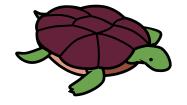


... Sometimes they are obvious

Organizations / Nature

Some species adapt to changes in the environment,

continuous process for millions of years.





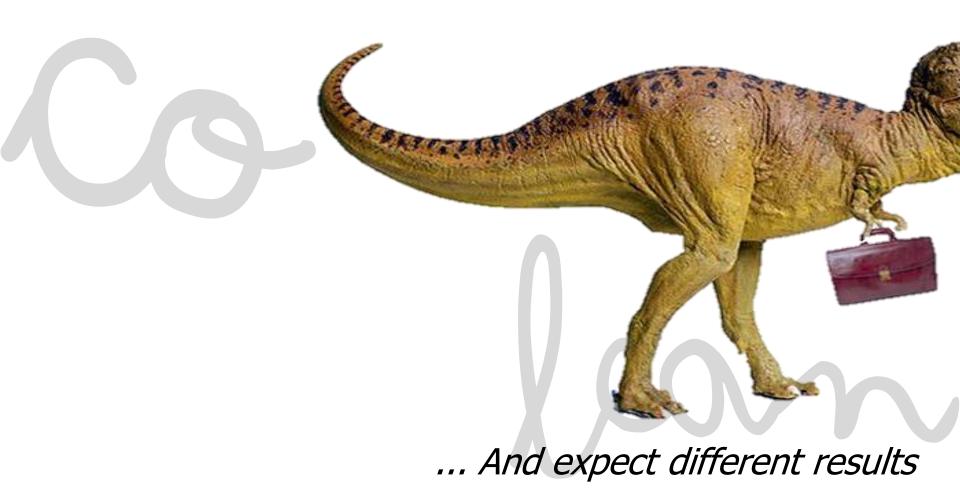
Others could not handle the suddenly changes in climate and became **extinct**.

In the development of species on the planet, only the fittest managed to survive the changes in the environment. The excavations, the museums and the books show us the species that do not exist.

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Why will we need to apply in this project lean managment?

- For improvement needs of level service or quality costumer.
- Saving's needs €
- Imposed by costumer or onwer project.
- Innovate to grow or survive

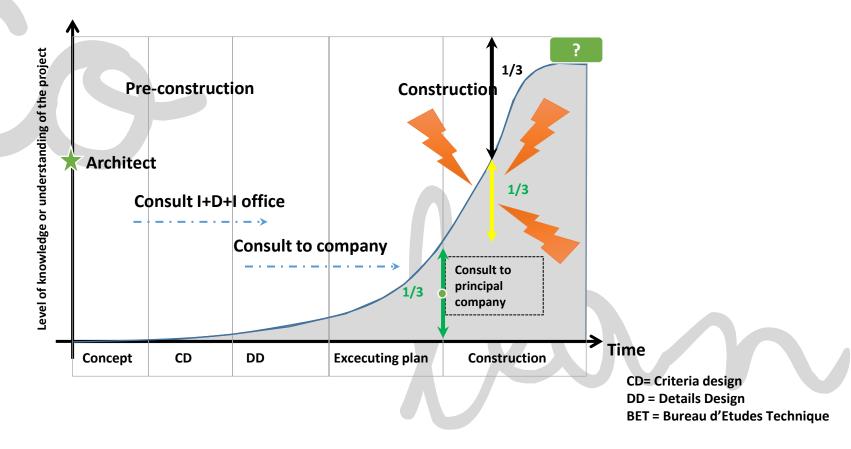
Lean construction for who?

 Perhaps the first experiences of lean construction were made by the construction companies and during the project's construction. But with the current contract's conditions, it may be the owner who has more benefits for the client to apply lean construction, at the moment to delivery the final project.



1 – perimeter?.

Evolution of the level of understanding of a project with a "traditional" delivery methodology.

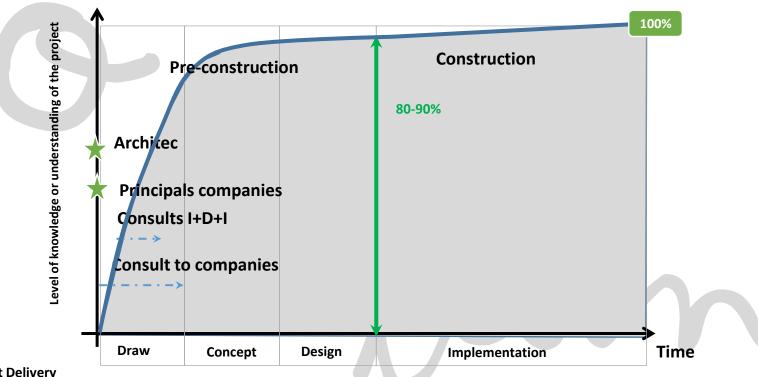


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1 – Perimeter?.

Evolution of the comprehension's level of a project with an "IPD" methodology of integrated delivery.



IPD Integrated Project Delivery

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Keys points at the moment to define the perimeter:

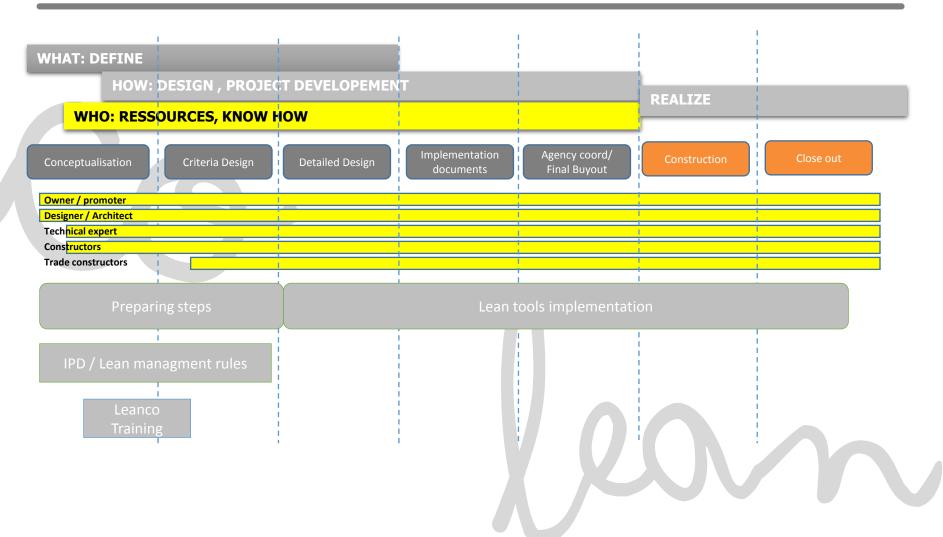
- As soon as possible = Since IPD
- Select a manageable project for the pilot project.
- Project with pre-arfreement of the actors.
- Do not limit yourself to a small area.

It is very difficult to do a pilot test only in one stage of a project, we will think that method of work, it is necesarry to deploy during all the project.





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	Leanco Manager / Project manager									
Mission:	Coordinatio project. Ma project.	•	-	d promoter actors to gua		•				
Step project	conceptualisation	Criteria design	Detailled design	Implementation documents	Final buyout	Construction	Close out			
Implication Leanco	100%	100%	100%	100%	100%	100%	100%			

- Expert of lean tools. Provide formations and supports for this tools.
- Support the different actors in their implementation throughout the project.



Ressource	Onwer / Promoter									
Mission:	The promoticustomer's	•	project co	onstruction i	n all aspect	s. Express	s the			
Step project	conceptualisation	Criteria design	Detailled design	Implementation documents	Final buyout	Construction	Close out			
Implication Leanco	100%	100%	50%	50%	50%	25%	50%			

- It should be the co-driver with the builder to start the initiative to implement a lean management system in the project.
- In all phases of the project, give support and guide the lean construction project with the help of leader lean project.
- Concrete the real needs of the costumer and transmit them through all phases of the project.



Ressource	Architect / designer									
Mission:	Define and is conforms			n project. Co ys.	ontrol that t	he work e	excuted			
Step project	Conceptualisation	Criteria design	Detailled design	Implementation documents	Final buyout	Construction	Close out			
Implication Leanco	75%	75%	75%	100%	25%	25%	50%			

- Collaborative work with costumer or end-users in the project definition phases.
- Participates more actively in solving project problems.





Ressource	Constructor / Construction foreman (aparejador)								
Mission:	Execute wit Carry out th			ources the re n.	alization of	the proje	ect.		
Step project	conceptualisation	Criteria design	Detailled design	Implementation documents	Final buyout	Construction	Close out		
Implication Leanco	25%	25%	50%	50%	100%	100%	100%		

- He should participate more in the project definition phases, providing his experience in how can we do some tasks. (to prevent)
- The task force of lean construction management during the stage of construcción.





Ressource	Trade const	Trade constructor								
Mission:	Execute spe control of t	-	-	project of c mpany.	onstructior	n and und	er			
Step project	conceptualisation	Criteria design	Detailled design	Implementation documents	Final buyout	Construction	Close out			
Implication Leanco	0%	25%	25%	25%	75%	100%	100%			

- Participate more actively in the definition of the project.
- Participate in the continuous improvement of the project and the resolution of problems.





Step project	conceptualisation	Criteria design	Detailled design	Implementation documents	Final buyout	Construction	Close out
Leanco Manager / Project manager	100%	100%	100%	100%	100%	100%	100%
Onwer / Promoter	100%	100%	50%	50%	50%	25%	50%
Architect / designer	75%	75%	75%	100%	25%	25%	50%
Constructor / Construction foreman	25%	25%	50%	50%	100%	100%	100%
Trade Constructor	0%	25%	25%	25%	75%	100%	100%

The involvement of the different actors in all phases of the project is important and according to the stage of the project, their participation and contribution will change but never deleted or disappeared.

Understand the need to change since the top managment first and the need to change the **relationship** between all actors of the project.

Create alliances based on teamwork and mutual benefits.

Need to **adapt really** the company policy and change the mode of communication.

More internal comunication :

- To promote and to plan the cultural change necessary to adopt lean management in your company and the sector.
- To give more ideas and encourage continuous improvement in the project or your company.
- To train the project teams, or to encourage the need to learn by doing.
- To know and understand at all levels what really happens in the "terrain" = place where value is generated and created waste.

Matrix of comunication:

			W	но						т	D WH	ю			
	ONWER	DESIGNER	LEAN CHAMPION	CONSTRUCTOR	ETC		WHAT	TEAM PROJECT	TEAM CONSTRUCTION	PUBLIC ADMINISTRATION	ETC			HOW	FRECUENCY
	x		x				Open meeting project		х	х	х			Boletines ilustrados, en el tablero dedicado + mailing	Begining of project
			x				Training plan							4.2.1- Matrix skill leanco	Monthly
Ē			х				Dasboard of continuous improvement "Kaizen place"		x					Dasboard in Obeya room	Monthly
		14					Planning management							LPS	Weekly
		6	0	1	7		To define							To define	To define
		E	3												
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Have a competency development plan:



- There is a strong need to increase collaborative work in the project environment.
 - Open mind more to out of your doors to save time and to adapt existing solutions.
 - Provide organizations with resources to promote change and continuous improvement.

Traditional management		IPD –Leanco mangement
Separeted by areas /island, based on the "just necesarry / minimum needs" with hierarchycal quía model "command/control"	Team - ressources	Integrated team composed entirely of key stakeholders for the successful completion of the project. Teams formed from the beginning oriented to continuous improvement and collaboration.
Linear process , minimum of information collected to archive or report to the top management.	Process	Several concurrent levels, shared experience, confidence and respect in the team.
Individual, minimize effort to maximize profitability.	Implication / Contract	The success of the team is linked with the success of the project: based on the creation of value.
Managed individually, formalize and persecute many claims to find responsible	Risks	Managed together, equitably shared.
Minimum, and generally face to face.	Communication	Periodic, accessible for everybody, concrete,
Individual work, In case of problem it is tried to hide or to solve without sharing.	Compromise agreements	Collaboration and share difficulties to anticipate or solve problems together.

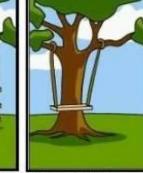


Before to start, we know where we have to go EVERYONE?

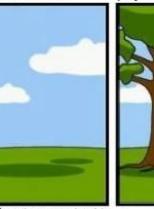




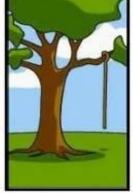
Cómo el cliente expresa sus necesidades



Cómo el líder del proyecto lo ha entendido



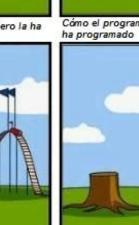
Cómo el proyecto ha sido documentado



Lo que finalmente se ha instalado



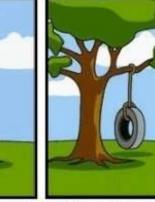
Cómo el ingeniero la ha diseñado



Cómo se le ha facturado al cliente



Cómo el responsable de ventas la ha descrito



Cómo la atención al cliente Lo que realmente quería responde a las quejas el cliente

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During this step it is important to:

- Identify the Project Decision Committee
 - Points of view should be shared
 - Know your level of authority and responsibility

> To choose the leader Project

- Choose by the Project Decision Committee
- Consider aspects such as; availability, technical and project management skills and attitude and motivation.
- Prepare the Project Definition Charter: A document issued by top management that formally authorizes the existence of a project.



During this step it is important to :

- Creat the Project team
 - Compose by key actor of the project
 - Must be self-directed and interactive
- Have launch meeting to share:
 - Organization problem
 - Expectations, objectives and criteria of success (critical)
 - Project scope and timetable
 - Deliverables at global level of the project
 - Rules and responsibilities
 - Communication plan of the project



Phase I: Define

Scope and limits of the Project

- The "Link with the strategy" A brief justification of the reasons why the project it necessary to do. It shows the influence of the project on the strategic objectives.
- It is essential in order to insure the agreement to all resources of the project to **implicate** in the project.



Requirements for project success

- Clear and understandable definition of the project.
- Information, communication and "sales of project"
- Obtain that the participants make project "something own"
- Supply of resources
- Give support
- Respect for people
- Motivation and Permanent reinforcement
- Celebration and Recognition of Results





The 10 responsabilities of lean leader project

- Clarify expectations
- Show trust. Give the example
- Promote autonomy. Contribution
- Encourage to test-create-innovate => continuous improvement
- Communicate and encourage collaborative work
- "open the door" to implement new aspect
- Train the team to lean's skills
- Celebrate success with the team
- Practices benchmarking
- Communicate the best practices to the company or organization





Leadership consists of the ability to influence the behavior of others





Responsabilidades de los miembros del equipo:

- Aportar su saber al proyecto.
- Participar de forma activa en las reuniones de trabajo.
- Aportar a las mismas datos, experiencias e ideas.
- Planificar las tareas que implica el proyecto y compaginarlas con su trabajo habitual.
- Aprender a utilizar adecuadamente las metodologías.
- Utilizar los soportes y herramientas para la resolución de problemas.
- Contribuir al progreso del equipo y a su eficacia.
- Equilibrar la defensa de las propias ideas con una visión global del proyecto.

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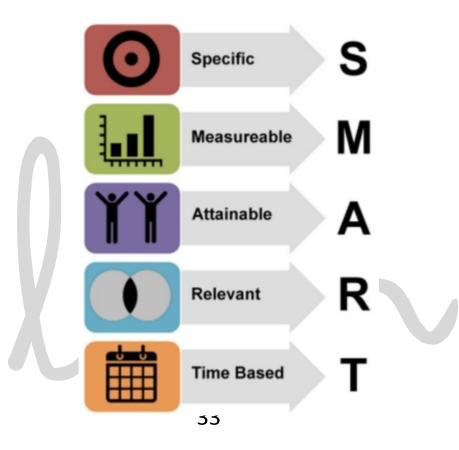






¿How to difine goals?

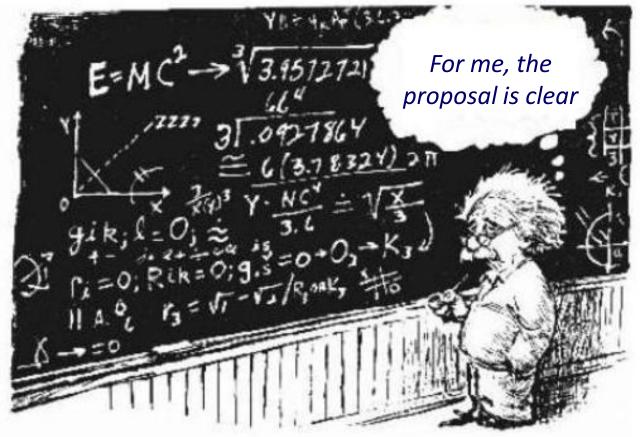
- A good definition of goals is based on the SMART model:
 - S: Specific
 - M: measurable
 - A: Attainable
 - R: Relevant
 - T: Timely







The goal and the presentation should be clear and concrete





cesarios específicos para el proyecto: estión del proyecto: S y LIMITES
<u>SY LIMITES</u>
<u>SY LIMITES</u>
<u>SY LIMITES</u>
<u>XITO</u>
<u>XITO</u>
<u>XITO</u>
TROS PROYECTOS o RECURSOS
T

.

Grupo de validación



First concrete step => Decision to adopt the Integrated Project Delivery (IPD) for our pilot project leanco.

The IPD will be one of the key parts of the implementation of lean philosophy in construction. This tool is based on the collaboration of the different actors from the beginning of the project to the end.

Without IPD you can implement lean philosophy only in construction phase but limited on improvement of operative process.



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IPD => ¿Where and how?

One of the main difficulties when implementing a lean pilot project is that all the first phases of the project are rather "immaterial".

- The intervention of many different resources is needed.
- Lots of information is needed.
- You need to manage a lot of documentation and reports.
- etc





" "BIG room"

4 physical walls to delete the virtual walls of our spirits or mind

Fuentes Thales





Obeya = " big room" in japanes, Is a Lean practice in visual management.

It is an intensive place of collaboration with ritual of work

The information is available and managed collectively through short and periodic meetings

□ It is a simple and effective tool to respond to efficiency challenges.



The "know-how" of project management?

- ✓ Organize
 - Plan
- Check
- ✓ Control
- ✓ Coordinate
- ✓ Validate / repport

The dream life?

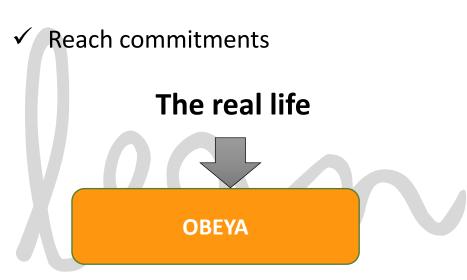


✓ Satisfy a customer who changes his needs

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Erasmus+ Prod

- ✓ Face the unexpected
- ✓ Manage changing alliances
- ✓ Manage emotion





PROJECT :

SPONSOR :

Leader Leanco project :

BUSINESS	CASE

- •
- •

TARGET / PURPOSE

•

EXPECTED RESULTS / AREA OF ACTION

•

PLANNING PROJECT and KEYS POINTS REVIEWS:

l de planing 1-5-2008	Duracion total: 288	dias naturale	IS.	PLANING DE TIEMPOS DE OBRA
tarea	f. ini	f.fin	dur	Semanas الم الم الم الم الم الم الم الم الم الم
CIONES PREVIAS	01-05-2008	04-06-2008	35	
ENTO DE TIERRAS	26-05-2008	28-07-2008	64	
LENO	26-05-2008	18-07-2008	54	
AVACION	25-06-2008	28-07-2008	34	
FACION+FORJADO SANI	TARIO 01-07-2008	20-08-2008	51	
CTURA	29-07-2008	21-10-2008	85	
ALICA	29-07-2008	29-09-2008	63	
AS DE HORMIGON	18-08-2008	19-09-2008	33	
RUCTURA DE CUBIERT	A 19-09-2008	21-10-2008	33	
LERIA	28-08-2008	30-12-2008	125	
DAS	19-09-2008	19-11-2008	62	
OS Y ALICATADOS	03-11-2008	21-01-2009	80	
TERIA DE MADERA	05-11-2008	13-02-2009	101	

TEAM:			
Team worker :			
Name	Responsability	E.mail	Phone number
•			
•			
Validation team:			
Validation team:			



Specific budget / resources required for the project:

- •
- •

Project management rules and attitudes:

- -
- .
- _
- •

IDENTIFIED RISKS AND LIMITS

•

KEY FACTORS OF SUCCESS

- •
- •

INTERACTIONS WITH OTHER PROJECTS or RESOURCES

INDICATOR OF LEANCO PROJECT:

•



PROJECT :

SPONSOR :

Leader Leanco project :

BUSINESS	CASE

- •
- •

TARGET / PURPOSE

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Responsability	E.mail	Phone number
	Responsability	Responsability E.mail



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